

SHAMLO AMEER

Senior QA Engineer

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WORK EXPERIENCE

RIGT, Senior QA Engineer

08/2022 – Present | Erbil, Kurdistan- Iraq

- Designed and implemented comprehensive testing strategies to ensure high-quality software delivery.
- Utilized various testing methodologies, automation tools, and defect tracking systems to improve test coverage and efficiency.
- Collaborated with developers, product managers, and stakeholders to identify and resolve quality issues throughout the SDLC.
- Facilitated test processes for web (frontend and backend) and mobile (Android and IOS) applications, ensuring smooth deployments and adherence to quality standards.
- Managed and optimized test environments to support continuous testing and reliable performance validation.
- Mentored junior QA engineers, established automation foundations, and created detailed QA documentation and process guidelines to standardize quality practices across teams.

RIGT, Project Management

05/2023 – 09/2025 | Erbil, Kurdistan- Iraq

- Managed project timelines, deliverables, and stakeholder expectations across multiple Agile teams.
- Collaborated with clients to define features, prioritize work, and align delivery with business goals.
- Oversaw production readiness, ensuring quality and timely release in coordination with QA and development teams.
- Promoted clear communication, transparency, and accountability throughout all phases of the project lifecycle.

MIDENT CORP, KURDISTAN, Full-stack engineer

03/2022 – 07/2022 | Erbil, Kurdistan- Iraq

- Assisted in creating, testing, debugging, and implementing new software features
- Aided the team in improving and optimizing the Kurdistan mobile app
- Aiding in maintaining the performance of the app on high traffic


ONLINEGUARD, Full-stack engineer

12/2021 – 03/2022 | Sulaymaniyah, Iraq


- Aided the team in updating the company's website as well as developing front-end and back-end web applications, Reducing clerical errors internally and ensuring updates were done on time.
- Joining client meetings to learn about the development of project scopes and listening to client's requirements.

PROJECTS

Covid-19 Tracker, *HTML, SCSS, JavaScript*

- Developed a Covid 19 tracker website to track the new pandemic Covid 19 virus outbreak live worldwide, with visualization of graph, table, images. Always data updating around every 30 min. <https://covidvirus-tracker.netlify.app/> 

Covid-19, *Nextjs and TypeScript*

- The recreated version of Covid-19 tracker project using Nextjs, Typescript, Redux state management, showcasing graph, table, vaccine information, map, and data updating rapidly, <https://covidvirus-tracker-visual.app> 

Chrip Social App, *underdevelopment*

- This is my current project under development, creating a social media app called Chrip, using Next.js, Shadcn, and TypeScript for front-end and TypeScript, Node, Nest, Drizzle, PostgreSQL, Redis, and web socket for the back-end app.

KEYSKILLS

TECHNICAL & PROCESS SKILLS

- HTML, CSS, SCSS, JavaScript, and TypeScript; React, React Native, Next.js, and Redux State Management
- Node.js, Express.js, and Nest.js; MongoDB, Mongoose, Prisma, Drizzle, Redis, and PostgreSQL
- WebSocket and Kafka; RESTful and GraphQL APIs
- Jest, Selenium, Cypress, and Playwright; Unit, Integration, E2E, Regression, and Performance Testing
- Test case design, test coverage analysis, and test automation frameworks
- Bug tracking, defect lifecycle management, root cause analysis, and severity assessment
- Git version control, Linux OS, Docker, and Docker Compose; CI/CD pipelines with Jenkins and GitHub Actions
- QA team mentoring, establishing testing standards, and quality metrics tracking
- Test strategy development, QA roadmap planning, and cross-functional collaboration
- Process improvement, risk management, and handling technical ambiguity
- Project initiation, crisis control, and demonstrable ability to learn and adapt

PROFESSIONAL & SOFT SKILLS

- Tenacity and Strategic Overlook
- Diplomatic and Tactful Thinking
- High EQ (Emotional Intelligence) and Customer Relationship Management
- Market Sense and Change Management
- Critical Thinking and Versatile Researching Methods
- Helicopter View and Adaptability
- Stakeholder communication and cross-functional team leadership

EDUCATION & TRAINING

Cihan University - Sulaymaniyah Computer Science Department., *B.A in Computer Science*

LANGUAGES (CEFR) LEVELS

English

Fluent/B2/C1) - A1

Kurdish

Fluent/Efficient) - A1

INTERESTS & HOBBIES

Interested in learning new technologies

Evolving my coding skills, enriching my knowledge.